With its sublime setting, glamorous beaches and appetite for the fine things in life, Sydney is one of the world’s great destinations. Australia’s biggest and most cosmopolitan city is an essential stop in any traveller’s itinerary. It’s also a superb introduction to Australia and New South Wales, the country’s most diverse state. Sydney itself offers a dynamic, exciting mix of tours, attractions and events that allows visitors to discover this welcoming, free-spirited city.

Surrounding the city is a wonderland of national parks, forests, mountains, ancient river valleys and historic riverside towns. New South Wales has five World Heritage-listed sites – Sydney Opera House, Lord Howe Island, Mungo National Park in Willandra Lakes, Gondwana Rainforests of Australia and the Greater Blue Mountains Area.

Climate: the warmest Sydney months are December to February, with an average maximum temperature of 29º (77F). The average minimum temperature from June to August is 13º (55F). Warmer clothing and enclosed walking shoes/boots are recommended for outdoor activities and sightseeing. Warm jacket suggested for evenings.

Clothing: Australians are very relaxed with their dress code. Suggested daytime dress is smart casual with comfortable shoes. For evening dining, we recommend smart dining attire. Jeans are acceptable.
Currency: Although credit cards and ATMs are readily available, it is a good idea to exchange some money for smaller purchases. Banks are open Monday to Friday, from 0930 until between 1630 and 1700 depending on the branch. Retail outlets have Eftpos facilities for on-the-spot debit card payments.

Smoking: Most public places, including beaches are now smoke-free as are the majority of restaurants, bars and hotels. Fines apply.

Getting Around: Taxi services are usually plentiful within the city. Taxis can be picked up at ranks near major railway stations, major transport interchanges or hailed from the street when their rooftop orange light is on. There is also a good public transport system (busses, ferries, light rail and train) with regular services operating within the city's underground rail network and throughout the suburbs.

Sydney International Airport (Kingsford Smith) is located at Mascot 10km south of the city. The international and domestic terminals are 1.6km apart. There are a variety of options available for travel from airport to the city. These include:

Taxi: transfers from both terminals to the city centre will be about $30AUD pending traffic. Transfer time approximately 25-35 minutes.

Train: The Airport Express has been replaced by a rail link connecting the airport with Sydney Central Station and the city centre. Journey takes approximately 13 minutes and trains run, on average, about every 10 minutes during weekdays and 15 minutes on weekends. One way tickets from the city to the airport are available. For more information, please visit www.airportlink.com.au or www.cityrail.info

By Transfer: There are several companies offering to pick up passengers on-arrival. Booking desks can be found in the terminals on arrival.

Public Transport Websites:
www.sydneyairport.com.au
www.sydneybuses.com.au
www.cityrail.info
www.sydneyferries.info
www.metrolightrail.com
www.131500.com.au

Please note you will need to pre purchase your bus ticket for all Sydney buses. You can purchase your ticket from a Transitshop or ticket agent before you board the bus. Just look for outlets displaying the purple Prepay flag on the outside of the shop.

A free CBD shuttle bus (Route 555) is now operating as a loop service in both directions between Circular Quay and Central Railway Station, along George or Elizabeth Streets. Useful regular direct bus routes from Circular Quay include: Bondi Beach – 333, 380, 389 (333 is a fast Prepay service running every 10mins), Coogee – 373, 374, Paddington, 333, 380, 389

For further essential information, please refer to The Official Sydney Guide in your welcome kit.
IMPORTANT INFORMATION

We recommend you pack:

<table>
<thead>
<tr>
<th>Item</th>
<th>Item</th>
<th>Item</th>
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</thead>
<tbody>
<tr>
<td>A rain jacket</td>
<td>A warm sweater/jacket for nights</td>
<td>Water bottle</td>
</tr>
<tr>
<td>Comfortable walking shoes</td>
<td>Camera</td>
<td>Sunglasses &amp; Hat</td>
</tr>
<tr>
<td>Sunscreen</td>
<td>Umbrella</td>
<td>Spending money</td>
</tr>
</tbody>
</table>

**Australian Smoking Laws:**

Federal law bans smoking in all Australian Commonwealth government buildings, public transport, airports and international and domestic flights. Further bans are in place but are governed by individual states. Most Australian states and territories have banned smoking in enclosed public places, particularly workplaces and restaurants.

**Australian Voltage:**

Australia uses 220-240 voltage with a three flat pin. Battery chargers for digital cameras, laptops and other electrical equipment will display the input range and as long as this is within the 220-240v range it will work with just a socket converter. If not, it is possible to purchase a transformer that will increase or decrease the Australian voltage as necessary.

**Dress Code**

The dress code for the family is casual during the day and smart casual for evening activities. We recommend bringing a warm jacket for evenings.

**Currency**

Although credit cards and ATMs are readily available, it is a good idea to exchange some money for smaller purchases.

**Climate**

The warmest months are December to February, with an average maximum temperature of 25ºC. The average minimum temperature from June to August is 9ºC. Warmer clothing and enclosed walking shoes/boots are recommended for outdoor activities and sightseeing. Warm jacket suggested for evenings.

This itinerary includes: accommodation, tours, transfers and meals as specified. All other items and expenses of a personal nature, or noted “own arrangements” or “own expense” are to be met by the participant.

Please note your itinerary arrangements do not include:

- Items of a personal nature (e.g. Mini bar, videos, beauty salon)
- Laundry service
- Telephone, internet access or other communication costs
- Travel Insurance or Visas
- Tipping
- Drinks and alcohol - unless specified otherwise
- Meals - unless specified as hosted
DAY 1 – Wednesday, 1 May 2013

B= Breakfast, L= Lunch, D= Dinner

1000-1145 Meeting your Destination NSW host for a hosted brunch and site inspection at The Darling

The Darling
P: 02 9777 9000
W: www.thedarling.com.au

The Darling is part of the Star’s $860 million development and is the newest luxury 5 star hotel in Sydney in over a decade. The 171 room hotel has views from the Sydney Harbour Bridge to the Blue Mountains. With 12 suites and five penthouses the Darling is ideal for business and leisure travellers who are looking for a luxurious experience in Sydney. A 16 room Spa will be introduced to the hotel and is the first of its kind in Sydney. Set to deliver pampering to the highest levels, guests will be able to indulge in a range of treatments from around the world. As an exclusive urban retreat, it will be a place to seek solace in complete serenity. The Darling will feature two new restaurants along with the other 18 restaurants and bars at The Star.

1200 Transfer to Sydney’s newest attraction Madame Tussauds

Step into the glitz and glamour of Sydney’s newest attraction to rub shoulders with more than 70 fascinating wax figures. Some of Australia’s most loved personalities including Dame Edna, Nicole Kidman, Kylie Minogue, Mark Webber, Lleyton Hewitt and Cate Blanchett are accompanied by international personalities, past and present, from Queen Elizabeth II to Lady Gaga. Each figure is crafted with unprecedented skill, artistry and accuracy. Nine themed zones offer opportunities to interact with many of the figures. Open daily from 9am to 8pm.

Madame Tussauds
T: +61 2 9333 9240
W: www.madametussauds.com/Sydney

1300-1315 Transfer to The Rocks for your ‘Cruise like a Local’ cruises

1315 Arrive at Campbell’s Cove Pontoon for your Sea Sydney Cruises ‘Cruise Like a Local’ tour including lunch.

1615 The Sea Sydney Cruises, ‘Cruise like a local’ cruise concludes, Disembark at Campbell’s Cove and transfer to your hotel for check in.

Sea Sydney Cruises
Contact: Shawn Buttling
PO Box R747, Royal Exchange, NSW 1225
T: +61 2 9440 5889 / 0409 404 333
E: shawn@seasydneycruises.com.au

Sea Sydney Cruises’ mission is to be the number one provider of personalised, ‘cruise like a local’ experiences. Come aboard and experience what it is like to cruise like a local on one of the most spectacular harbours in the world, with your local, friendly Australian hosts.

1630 Arrive and check in to your hotel. Please note you may be asked to provide a credit card imprint to guarantee your incidental charges upon check in.

Time to freshen up for dinner
1830  Meet your Destination NSW Escort in the hotel lobby ready to transfer to Park Hyatt for a site inspection and pre dinner drinks

**Blue Sydney**
Woolloomooloo
T: +61 2 9331 9000

Blue Sydney is located on the wharf at Woolloomooloo and enjoys spectacular views of Sydney Harbour and the Royal Botanical Gardens. Each of the hotel’s 100 luxury guest rooms retains the authenticity and charm of the historic wharf building. Facilities include an indoor pool, fitness centre and award winning cocktail bar.

1945-2000  Sydney Welcome Dinner courtesy of Destination NSW.
DAY 2 – Thursday, 2 May 2013

0800  Meet your DNSW Escort in your hotel foyer for your transfer to Bondi Beach.

0810-0840  Transfer to Bondi Beach

0910  Arrive Bondi beach

0910-0950  Bondi to Bronte Coastal Walk it’s the ultimate combination of beaches, parks and spectacular views which make the walk a ‘must do’!

Distances and times: The total length of the walk is about 3.5kms; allow 30-40 minutes walking time

Sun Protection: Although the parks along the way offer shade and shelter, the walk itself is exposed to the elements. Don’t forget your hat, sunscreen and some water.

0950  Arrive for brunch at Swell in Bronte

Swell Restaurant and Cafe
P: +61 2 9386 5666
W: www.swellrestaurant.com.au

Guests can relax indoors or outdoors opposite Bronte Beach with views of the ocean and try delicious Bircher muesli, or one of the many bacon and egg combinations. Open daily from 7am. Swell is a local’s delight and a perfect start to a day in Sydney.

1050  Meet Blue Thunder DownUnder Harley Tours for a thrilling one hour Harley ride through the affluent Eastern Suburbs and Bondi Beach and The Gap to the city.

Blue Thunder DownUnder
Contact: Steve White
T: 1300258384 / M: 0414 278 983
E: bluethunder10@bigpond.com
W: www.bluethunderdownunder.com.au

1100-1200  Harley Davidson ride

1200  Arrive Royal Botanic Gardens

1200-1300  Guided tour of the Royal Botanic Gardens

Join an Aboriginal Education Officer for a journey of discovery. Uncover the Royal Botanic Garden’s rich Aboriginal heritage, by exploring plant uses, culture, artifacts, and taste some bush foods.

1300-1400  Lunch at the Royal Botanic Gardens Restaurant

Royal Botanic Gardens Restaurant
Contact: Juanita Spanbroek, General Manager
P: 02 9241 2419
E: enquiries@botanicrestaurant.com.au
W: www.botanicrestaurant.com.au

Situated in the heart of the Royal Botanic Garden, the Botanic Gardens Restaurant is a stunning venue surrounded by tropical rainforest boasting wide verandas with glimpses of
Sydney Harbour. The restaurant is open from 12 noon daily and for brunch on weekends. It offers two private dining rooms and is available for corporate and private events. The restaurant is wheelchair accessible.

1400  Depart the gardens and transfer to the Sydney Tower

1415  Arrive at Sydney Tower for your SKYWALK

**Sydney Tower – SKYWALK**
P: +61 2 9333 9222  

Sydney Tower Eye offers unsurpassed views of the city and its harbour to the mountains and out to sea. Safely harnessed, step outside the tallest building in Australia with SKYWALK for a 45 minute tour including a glass floor and an electronic moving platform (minimum age 10 years). Meanwhile, the 4D Cinema Experience (formerly OzTrek) provides a 15 minute virtual expedition around some of Australia’s most spectacular locations, using state-of-the-art technology.

1500  SKYWALK experience concludes. Free time for shopping in Sydney city.

Please make your own way back to your hotel to freshen up for dinner and meet your DNSW host in the hotel lobby by 4.45pm.

1645  Please meet your DNSW escort at your hotel lobby

1700  Transfer to QT Sydney for site inspection and hosted pre dinner drinks in the Gilt Lounge

**QT Sydney**
David Clarke  
P: + 2 8262 0000  

The 200 guest suites that make up the QT Sydney hotel have been carefully crafted within the historic Gowings and State theatre building. This boutique Sydney accommodation retains many of the buildings most distinctive features, such as the blend of Gothic, Art Deco and Italianate influenced architecture that forms the dazzling exterior. With a contemporary an, at times, quirky design, all guestrooms feature creature comforts with many offering indulgent oversized soaking tubs.

1815  Transfer to dinner – Dinner will be provided courtesy of DNSW

Tonight you will have the opportunity to see a show or musical performance. Subject to seasonal show availability.

**Overnight: Sydney**
**DAY 3 – Friday 3 May 2013**

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>Additional Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>0900</td>
<td>Meet your DNSW escort in your hotel lobby</td>
<td></td>
</tr>
<tr>
<td>0915-1030</td>
<td>Depart for the The Mint Café – guided tour and morning tea</td>
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<tr>
<td></td>
<td><strong>The Mint Café</strong></td>
<td><strong>Located in the historic precinct of Macquarie Street, the Sydney Mint Cafe is housed within The Mint - the oldest classically detailed building in Australia. The Sydney Mint Cafe offers elevated balcony vistas over Macquarie Street and views over the Mint's historic sandstone courtyard.</strong></td>
</tr>
<tr>
<td>1030-1045</td>
<td>Transfer to The Rocks</td>
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</tr>
<tr>
<td>1100</td>
<td>Exclusive Through the Argyle Cut walking tour</td>
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<tr>
<td></td>
<td><strong>The Rocks Walking Tours – Through the Argyle Cut</strong></td>
<td><strong>Millers Point and Walsh Bay start with a convict history but soon flourish as an important portside village. Merchants lived beside soldiers, coal lumpers, nuns, publicans and working men’s families. Today, Walsh Bay’s history is revealed once again in the newly readapted wharves and storehouses providing housing with a harbour side view. PR firms, theatres, cafes and apartments exist within the old workingman’s paradise, steep stairways, gantries and hoists.</strong> We invite you to come with our guide from The Rocks to the Bay as we discover the changing nature of this fascinating historic precinct.</td>
</tr>
<tr>
<td>1300</td>
<td>Tour concludes. Transfer to the Wine Odyssey for lunch</td>
<td></td>
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<tr>
<td>1315-1415</td>
<td>Wine Odyssey lunch and wine tasting experience – Odyssey’s Private Dining Room</td>
<td><strong>Enjoy a guided wine tasting experiences and delicious lunch in the Private Dining room, this elegant space showcases the best of the historic building built in 1886.</strong></td>
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<tr>
<td>1415-1530</td>
<td>Free time in The Rocks. Take the opportunity to check out the Rocks Foodie Markets.</td>
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<tr>
<td>1530</td>
<td>Transfer to Mascot – Sydney Heli Tours</td>
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</tr>
<tr>
<td>1615</td>
<td>Arrive at Mascot Helipad for Twilight Heli Tour enjoy a complimentary beverage in the Heli lounge and prepare for your flight</td>
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</table>
1645-1710  Twilight Heli Tour (flight time 25 minutes)

**Sydney Heli Tours**
P: 02 9317 3402  
F: 02 9667 3142  
E: laura.connolly@sydneyhelitours.com.au  
W: www.sydneyhelitours.com.au

Upon take-off enjoy full panoramic views of the Sydney skyline, Pacific Ocean and the historic Port of Botany Bay. Fly above the picturesque coastline of the Eastern Suburbs beaches; admire the spectacular houses of Dover Heights perched on the stand stone cliffs as you continue towards Sydney Heads, the gateway to Sydney Harbour. See the city lights sparkling as your pilot takes advantage of the last light to give you a magical experience. Catch a view of the magnificent Sydney Harbour flying past icons such as the Manly Cove, Watsons Bay, Rose Bay, Taronga Zoo, Sydney Harbour Bridge and Sydney Opera House.

1710-1745  Transfer from Mascot to your hotel

1745-1845  Time to freshen up for dinner

1845-1900  Transfer to dinner at 360

**360 Bar and Dining**
P: 02 8223 3883  
W: www.360dining.com.au

Offering excellent modern Australian cuisine matched with unwavering service, the restaurant indulges guests with fine fare in a sophisticated environment. Start with a glass of champagne or cocktail at the iridescent golden shell Moet & Chandon bar before enjoying innovative cuisine prepared by skillful chefs. Indulge in 360 Bar and Dining's opulent surrounds and enjoy views from one of Sydney's best vantage points.

1900-2000  Dinner and evening at leisure

**Overnight: Sydney**
0645 Please meet your Destination NSW host in the lobby for departure at 6.45am

0645-0700 Transfer to Sydney Opera House

0700-0900 Sydney Opera House Backstage tour commences. (Including breakfast)

**Sydney Opera House – Backstage Tour**
Contact: Monika Townsend  
Bennelong Point, East Circular Quay Sydney  
T: +61 2 9250 7909  
E: mtownsend@sydneyoperahouse.com  
W: [www.sydneyoperahouse.com](http://www.sydneyoperahouse.com)

*Sydney Opera House’s Backstage Tour is a once in a lifetime opportunity to experience the real-life dramas behind this celebrated performing arts centre.*

*Your personal guide will raise the curtain on what really goes on beyond the spotlight. Revealing industry secrets that you will not hear anywhere else.*

0915 Transfer to hotel. Check out of hotel and settle any incidental charges.

1000 Own arrangements – transfer to international airport or continue your stay in Sydney.
DESTINATION NSW FAMIL PARTICIPATION RELEASE FORM

You agree to take part in the Activities set out in the itinerary (annexure A) on the following terms:

1. In this Release, "Activities" includes without limitation: all international and domestic flights; transfers, transport; accommodation; touring; attractions and any other activity which is part of the familiarisation.

2. By accepting the offer of Destination NSW to visit Sydney/New South Wales, you agree to the terms set in this Release.

3. You agree to comply with the directions of the person operating the familiarisation and any other instructions Destination NSW gives you concerning the familiarisation or the Activities.

4. Destination NSW has taken reasonable care in arranging the familiarisation. However, Destination NSW has relied on information provided by facility or services operators and accepts no responsibility for the accuracy or completeness of that information.

5. Destination NSW may cancel or suspend an Activity or the familiarisation or your involvement in it for any reason at any time.

6. To the extent the law allows, Destination NSW excludes all express and implied warranties, including as to the familiarisation and the content of the Activities or their suitability for any purpose.

7. As part of your participation in this program, you agree to take out and maintain all appropriate insurance including relevant personal travel and medical insurances.

8. You participate in the familiarisation and the Activities at your sole discretion and risk. Destination NSW is not liable for any expense, loss, damage, injury, sickness, death or accident you or any other person suffers or incurs directly or indirectly as a result of the familiarisation or the Activities (including consequential or indirect loss) or otherwise arising out of your participation in the familiarisation and Activities, whether that loss or damage is due to our negligence, default, another tort or for any common law or statutory action.

9. You acknowledge that, in addition to the usual dangers and inherent risks of any activity, this familiarisation has certain additional dangers and risks, which you accept by participating, some of which may include:
   • physical exertion for which you may not be prepared;
   • the increased possibility of accident, injury or death due to the nature of the Activities; and
   • remoteness from normal medical services.

10. I understand that the Activities may be organised and provided by other parties other than Destination NSW and that Destination NSW is not liable for the acts of these other parties.

11. I also understand that there may be risks involved which are not known to me or to Destination NSW and may not be foreseen or reasonably foreseeable by any of us at this time or at the time of the carrying out of the Activities.

12. I assume all of the risks associated with my participation in the Activities and I warrant that I am voluntarily assuming all responsibility for my participation in the Activities, including any loss or damage suffered by me as a result of my participation in the Activities.

13. I warrant that I am physically fit to participate in the Activities, that I do not suffer from any medical condition which participation in the Activities is or is likely to put me at higher risk of injury. If you have a medical condition which may affect participation in the Activities or is likely to put me at higher risk of injury, we recommend not participating. Please advise us of any medical conditions, special dietary requirements and/or allergies.
14. I hereby release and forever discharge and agree to save and hold harmless Destination NSW and their directors, officers, employees, agents, the lessors and lessees or licensors and licensees of any food, drink, property, facilities or equipment consumed and/or used in connection with the Activities and other participants (“the released parties”) from any and all injuries (including personal injury, disability, dismemberment and death) illness, losses, damage, claims, liabilities or expenses, of any kind or nature (whether accruing to me, my heirs or my personal representatives) that are caused or alleged to be caused in whole or in part by the action, negligence, failure to act or condition of the food, drink, property, facilities or equipment of any released party that arise out of or in connection with my participation in the Activities and I agree that Destination NSW may plead this agreement as a complete defence to any claim brought by me, my heirs or successors in contravention of the terms of this agreement.

15. You agree to abide and comply with all relevant laws whilst in Australia.

16. As part of the Activities you may travel by a mode of transport (i.e. car) which is operated by someone else. You agree that Destination NSW is not liable for the acts of the operator. Destination NSW does not warrant that the operator has a particular skill level of operating the mode of transport and you participate in this component of the Activities at your own risk acknowledging that there may be risks involved which are not known to me or to Destination NSW and may not be foreseeable or reasonably foreseeable by any of us at this time or at the time of the carrying out of this component of the Activities.

17. You will complete an image/footage release form as outlined in Annexure B.

TERMS & CONDITIONS OF FAMILIARISATION

The NSW visit is outlined in your itinerary.

Please note your itinerary will not include the following items in which such payment remains the liability of you:

1. Items of personal nature (such as room service, mini bar, movie channels, laundry service, beauty treatments, etc.);
2. Telephone, internet, wifi, fax or other communication costs unless specified in the itinerary;
3. Insurance;

You will receive a final confirmed itinerary within two weeks prior to travel.

Your itinerary will be designed with the aim to increase your knowledge of Sydney and/or regional New South Wales.

It is compulsory to attend itinerary inclusions.

Please contact Destination NSW prior to departing for Australia if you have any concerns regarding the itinerary.

You must have a valid passport and necessary visa documentation for entry into Australia.

You are not allowed to change the itinerary.

Destination NSW reserves the right to change the itinerary at any time. An evaluation and feedback from must be completed within the time-frame requested. This will be provided by Destination NSW after the conclusion of your visit.

It is mandatory for you to conduct yourself in a responsible and professional manner throughout your visit.

Any medical conditions/allergies/special dietary requirements must be advised.